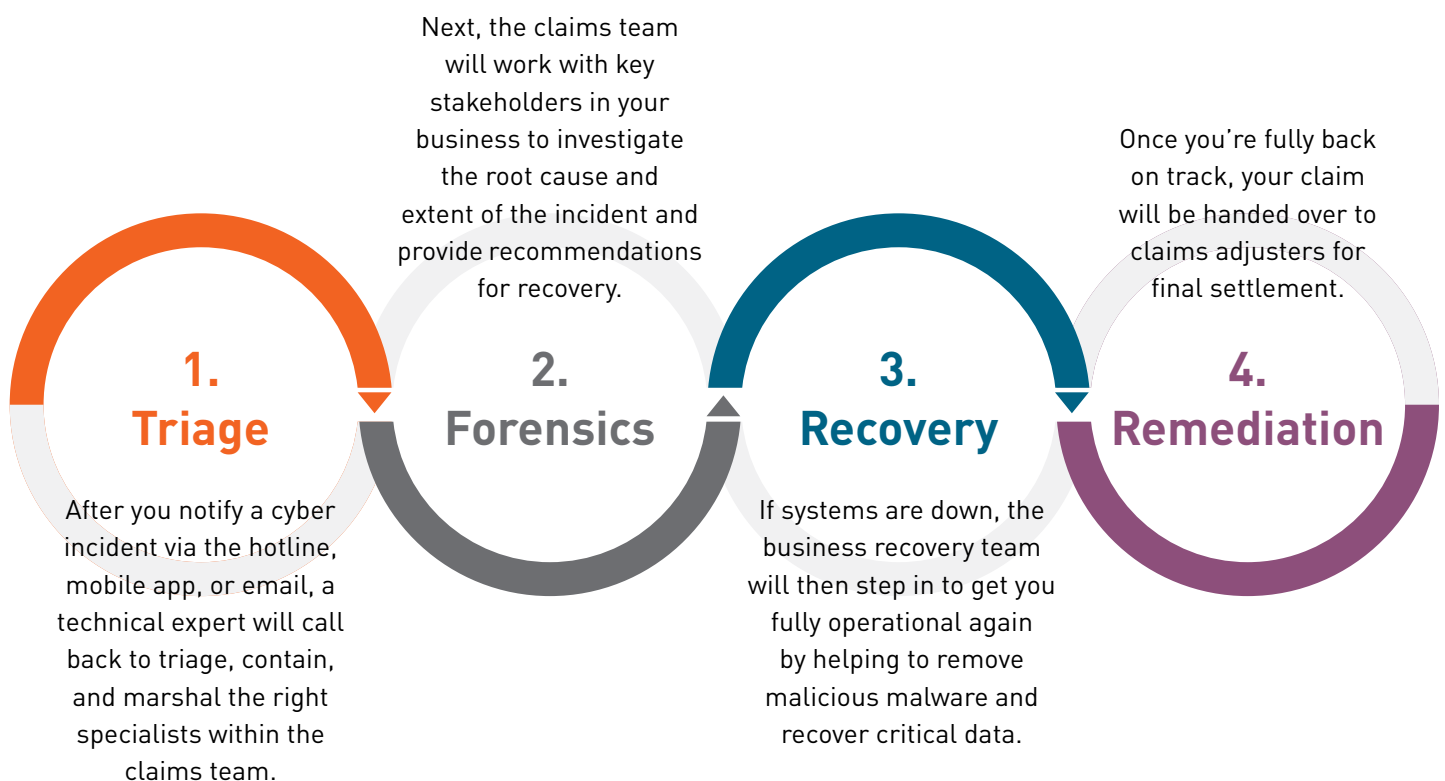# Victor Cyber — claims process

Whatever type of cyber event you are suffering, you can expect an organized and efficient response, from triage to remediation.

Next, the claims team will work with key stakeholders in your business to investigate the root cause and extent of the incident and provide recommendations for recovery.

Once you're fully back on track, your claim will be handed over to claims adjusters for final settlement.

1. Triage

2. Forensics

3. Recovery

4. Remediation

After you notify a cyber incident via the hotline, mobile app, or email, a technical expert will call back to triage, contain, and marshal the right specialists within the claims team.

If systems are down, the business recovery team will then step in to get you fully operational again by helping to remove malicious malware and recover critical data.

How to notify a claim

Mobile App:
Download Victor Response
via the App Store or Google Play

Email:
cyberclaims@cfcunderwriting.com

Call:
844-677-4155

Visit victorinsurance.com to learn more.