## Victor Cyber — claims process

Whatever type of cyber event you are suffering, you can expect an organized and efficient response, from triage to remediation.

Next, the claims team will work with key stakeholders in your business to investigate the root cause and extent of the incident and provide recommendations for recovery.

2. Forensics

3. Recovery

If systems are down, the business recovery team will then step in to get you fully operational again by helping to remove malicious malware and recover critical data.

Once you're fully back on track, your claim will be handed over to claims adjusters for final settlement.

Remediation

After you notify a cyber incident via the hotline, mobile app, or email, a technical expert will call hack to triage, centain

**Triage** 

back to triage, contain, and marshal the right specialists within the

claims team.

## How to notify a claim

Mobile App:
Download Victor Response
via the App Store or Google Play

Email: cyberclaims@cfcunderwriting.com

Call: 844-677-4155

Visit victorinsurance.com to learn more.



This document is for illustrative purposes only and is not a contract. It is intended to provide a general overview of the program described. Please remember only the insurance policy can give actual terms, coverage, amounts, conditions and exclusions. Program availability and coverage are subject to individual underwriting criteria.